

# QUALITY POLICY

## 质量方针

Ningbo Aircom Automotive Technology (Group) Co., Ltd and subsidiaries. It operates production activities for Manufacturing of components and systems for Emergency Inflators in Automotive Industry.

宁波埃尔科汽车技术（集团）有限公司及子公司，主要从事用于汽车工业用应急充气装置部件和系统的制造。

We are characterized by responsibility and high business ethics reflected respect for applicable law and ensuring full compliance.

我们的特色是高度责任感和商业道德，体现在尊重适用的法律法规并确保完全合规。

Our goal is to produce products on a high and stable quality level in order to fully meet the requirements of our customers.

我们的目标是制造出高品质、质量稳定的产品，以充分满足我们客户的需求。

To achieve this goal, we base our business decisions on the following pillars:

为实现这一目标，我们的业务决策基于以下方面：

- **Profitability** — Continuous strengthening of market position, generate corresponding income and increasing financial result, these are sustainable security of innovation and the existence of our company.  
**盈利能力** — 市场地位的不断加强，形成相应的收益和指标增长的财务业绩，这是我们公司持续创新和生存的安全保证。
- **Orientation per customer** — Proper reading of needs and expectations and interested parties, this is the foundation of our company's operation. We are fully focused on meeting all customer requirements and all applicable, legal and regulatory requirements. Our customer is our partner with whom we build permanent relationships. Thanks to the systematic measurement of customer satisfaction, we are aware of the level of its satisfaction.  
**客户导向** — 恰当的理解客户及相关方的需求和期望，这是我们公司运作的基础。我们致力于满足所有客户需求及所有适用的法律法规的要求。我们与客户建立长期的合作伙伴关系。通过系统的衡量，我们充分了解客户的满意程度。
- **Quality Management** — Product success is linked to quality and remains in direct connection with the desire to fully meet customer requirements and effectiveness of the quality management system. Constantly improved management system somehow drives the entire culture of the company and applies to each employee. And provides strategic support for achieving business goals. Therefore, we must consistently implement the 'Zero Failure' strategy.  
**质量管理** — 产品的成功不仅与其质量有关，还与满足客户需求的动力及质量管理体系的有效性有直接关系。不断完善的管理体系在某种程度上推动了整个公司的文化，适用于每个员工，从而为实现业务目标提供战略支持。因此我们必须贯彻执行“零缺陷”的战略。
- **Continuous improvement** — Quality does not cost more. We strive from the outset to eliminate mistakes through prevention and not inspection. We are aware that we will success if each of us individually makes the quality of our personal responsibility. Through a risk-based approach, identify **today** what can affect us **tomorrow** -to catch the best chances and supervise concurrent risk with relevant activities in the sense of the objectives and strategies of the organization. In order to develop our quality management, we support interdisciplinary teamwork and open communication.  
**持续改善** — 质量不贵。我们从一开始就努力通过预防而不是检测来消除错误。我们知道，如果每个人都将质量作为自己的责任，我们就会达到成功。通过一个基于风险的方法来识别出今天哪些会影响我们的明天——从而抓住最好的机会并监督伴随组织目标和战略活动而产生的风险。为提高我们的质量管理，我们鼓励跨领域团队合作与开放式交流。
- **Skill-raising, skilled and expert staff** — Professional staff is a prerequisite for long-term success for Aircom Automotive, that is why one of the most important tasks is development support, so our knowledge allows us to be a step further from the competition. Constant improvement of the equipment and state of the technical facilities allows us to create innovative and diversified products, in order to gain a competitive advantage in the industry Automotive.  
**技能提升，熟练及专业的人才** — 专业技术人才是埃尔科公司长期成功的前提，这也是为什么发展支持是我们最重要的任务之一，我们的知识能让我们在竞争中走的更远。不断改进的设备及技术设施的状态允许我们制造出创新和多样的产品，从而在汽车行业竞争中获得势。

Guaranteeing the achievement of these objectives and other specific obligations relevant to the context of the organization is a high commitment of top management and employees of the company. As well as their fully aware of the need to continuously improve the effectiveness of all processes to obtain the satisfaction of our customers.

保证实现这些目标以及组织相关方的其他具体要求，是公司最高管理层级所有员工的重要使命。他们应充分理解持续改善流程有效性以获得客户满意的重要性。

Guaranteeing all employees to comply and implement this quality policy.

我们确保所有员工遵守并执行这一质量方针。

Dominik Gschwender

CEO 首席执行官

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